



Eastfield Pediatric DENTISTRY & ORTHODONTICS

COVID-19 - UPDATE

EASTFIELD PEDIATRIC DENTISTRY AND ORTHODONTICS OPENING ON MAY 11, 2020

Eastfield Pediatric Dentistry and Orthodontics will start seeing patients beginning May 11, 2020. To ensure the safety of everyone, we will adhere strictly to infection control protocols and PPE guidelines as outlined in the ADA Toolkit and CDC.

Eastfield Pediatric Dentistry and Orthodontics will be following the protocols listed below.

GUIDELINES FOR PROVIDING DENTAL CARE AT DURING THE CURRENT COVID-19 PANDEMIC

1. Every patient will be pre-screened for COVID-19 risk factors using a comprehensive questionnaire until accurate testing is available.
2. To reduce the number of in-person appointments, doctors are available to discuss patient concerns over the phone.
3. To facilitate adequate distancing, we are limiting 3 patients per hour per dental care provider.
4. Office is disinfected in accordance to ADA guidelines on a regular schedule throughout the day.
5. Patients should come alone for appointments. Only parents/guardians are allowed to accompany the patient. They are required to wear masks at all times.
6. Body temperature of every patient is recorded when they arrive for their appointment.
7. Patients reporting or exhibiting COVID-19 symptoms are advised to contact their primary care physician immediately and place in quarantine as appropriate.
8. Dentists will secure COVID-19 test reports where available for patients and staff.
9. All staff members have their temperatures taken upon arriving at work and a record is maintained at the dental offices.
10. Staff members who report or exhibit any COVID-19 symptoms should self-quarantine and contact their primary care physician immediately and follow their advice. If found to be positive, Eastfield Pediatric Dentistry and Orthodontics will follow the N.C. Division of Public Health protocol.
11. All dental personnel use appropriate PPE as dictated by the procedure performed, consistent with guidelines from the CDC and the American Dental Association, including masks, face shields, fluid-resistant gowns and hair cover if applicable.
12. High volume evacuators and isolation strategies are used to limit exposure to aerosols.
13. Special care will be taken for patients with higher risk (pre-existing comorbidities) or immunocompromised individuals.
14. We require ALL appointments to be confirmed. If we do not receive a text or call confirmation of the appointment by 1pm the day before your appointment, we will cancel the appointment.
15. As we need ample time to disinfect treatment and communal areas, there will be no grace period for late arrivals. If you arrive late, we will reschedule your appointment.
16. We will not offer any appointments until further notice to patients who cancel or no show.
17. Payments are requested before the appointment to reduce the number of surfaces touched. No cash payments will be accepted.
18. Kids play areas are closed. All magazines at the offices have been put away as well.